GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

DRTG - Standard Operating Procedures (SOP) for integrating of databases of various Departments with People Hub – Orders – Issued

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DEPARTMENT OF REAL TIME GOVERNANCE

G.O.MS.No. 1 Dated: 31-08-2017

ORDER:

Government of Andhra Pradesh has undertaken the Praja Sadhikara Survey (PSS) a first of its kind and established People Hub (PH). The People Hub will be the Single Source of Truth on people-related data and it enables an efficient, transparent and effective manner of delivery of various Government services. People Hub comprises of demographic details, socio-economic details, welfare schemes information and Aadhaar based services (authentication, demographic & eKYC).

2. The PeopleHub is the core repository and data service platform for all Resident data collected during the survey. People Hub will also provide the 360-degree view of a resident through PH-APIs. In this regard, all the services/benefits provided by various departments should utilize the APIs of People Hub while identifying new beneficiaries and while delivery of various services/benefits to the residents from the Government. All scheme and government databases shall integrate/sync with People Hub by 30/9/2017 without fail.

3. The following are the Standard Operating Procedures (SOP) for integration with People Hub:

1. All the benefit schemes/services provided by various Departments of GoAP should integrate with People Hub during the benefit/service delivery by accessing the Resident/Household information.

2. A request for new/modification of existing schemes/services can come through MeeSeva or Department or MeeKosam or PeopleFirst mobile app. Departments are requested to check if the resident record is available in PeopleHub by utilizing the appropriate PeopleHub services.

3. If resident data is available, check if eKYC status, if eKYC status is Yes, utilize the data available in PeopleHub for the intended scheme/service. If eKYC status is No, utilize the “People Hub Resident Authentication Services”. It may be noted that any new beneficiary identified shall be with the data obtained from PeopleHub through web service.

4. If resident data is not available in PeopleHub, utilize the “Enrolment in People Hub” service of PeopleHub.

5. PeopleHub provides all the Socio-Economic and Scheme related data of the resident, which can be utilized by the department for necessary action.

6. Upon approval of the new benefit scheme or modification of beneficiary information, departments have to share the record to PeopleHub through a web service.

7. Departments are not permitted to publish sensitive information through their Portals/Reports viz. Aadhaar Number, Phone Number, Bank Details, Socio data of any of their beneficiaries.

8. While collecting Aadhaar number for any benefit/Scheme from the residents, a manual consent form should obtained from the Resident or utilize the Aadhaar e-KYC service provided by PeopleHub to get an electronic consent.

9. Such Residents demographic data obtained (either manual / electronic) should only be used for the intended purpose and should not be shared with any other person/ department as per the UIDAI, Aadhaar Act 2016.

10. All departments shall deploy Data Sync Management Tool to be provided by RTGS which will help sync of multiple database with People Hub.

4. All the Departments are requested to follow the above Standard Operating Procedures to integrate / Sync the Schemes and Government databases with People Hub.

[BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH]

DINESH KUMAR
CHIEF SECRETARY TO GOVERNMENT

To
All Departments of Secretariat.
All Heads of Departments in the State
All District Collectors
Copy to:
The P.S. to Spl. Chief Secretary to CM
The P.S. to Chief Secretary to Government
The P.S. to. Spl. Chief Secretary to Government (DRTG)

// FORWARDED :: BY ORDER //

SECTION OFFICER